

Emergency/Upset Contact List



Drinking Water Quality Section (DWQS) - Environmental Protection Branch (EPB)

Saskatchewan Environment's Environmental Protection Branch (EPB) receives analytical results from laboratories. EPB reports all positive bacteriological results as well as the negative results for Repeat and Special samples to both the SE field office and the Health Region. The laboratory will immediately contact the Medical Health Office (MHO) and EPB in the event of a positive *E.coli.* or faecal coliform test.

Waterworks owners are required to monitor the quality of the drinking water and subject to Section 37 of *The Water Regulations*. Additionally, operators must immediately report to Saskatchewan Environment (SE) any known or anticipated process upset, bypass conditions, operational anomalies in a waterworks, any instance where disinfection equipment fails or where the level of disinfection is not achieved or anticipated to be achieved as required by Subsection 30(6). They are also required to act on direction or advice from SE and Health Region (HR) staff to resolve problems or to prevent health hazards (Section 39).

Water suppliers should examine their own operations and identify needed improvement in security and emergency preparedness. Saskatchewan Environment has prepared information on Security at Water Treatment Plants EPB 363.

Agency/Location	Name/Phone Number
Water Plant Supervisor/Operator _____	_____
Sewage Works Supervisor/Operator _____	_____
Water Distribution System Supervisor/Operator _____	_____
Sewage Works Collection System Supervisor/Operator _____	_____
Saskatchewan Environment _____ Field office _____ (during regular business hours)	_____
Fax Field Office _____	_____
After Hours Emergency Contact (24-hour Spill Emergency Line) _____	1-800-667-7525
Outside of province _____	(306) 953-2980
Local Law Enforcement (Police, RCMP) _____	_____
Local Municipal Office _____	_____
Laboratory _____	_____
Health Region _____ (during regular business hours)	_____
Fax _____	_____
Local Emergency Measures Organization _____	_____
Saskatchewan Emergency Management Organization _____	(306) 787-9563
Saskatchewan Environment Communication Branch (For Media Inquiries) _____	(306) 787-1611
Fax _____	(306) 787-3941
Other _____	_____

Note: Upset and problems at water works and sewage works may also be reported anytime outside normal business hours by contacting Saskatchewan Spills line at 1-800-667-7525.

SE issues Precautionary Drinking Water Advisories (PDWAs) and Saskatchewan Health issues Emergency Boil Water Orders (EBWOs) for all drinking water contamination circumstances. In the event of known, suspected or possible chemical contamination of a human consumptive water supply, a PDWA is issued with a clarifier, in the form of a Do Not Drink Notice or a Do Not Use Notice.

Definitions:

- **Do Not Drink Notice:** issued by SE when the water contains a chemical contaminant that cannot be removed by boiling.
- **Do Not Use Notice:** issued by SE if there is a contaminant in the water that may be inhaled or otherwise harmful on contact.
- **Emergency Boil Water Order (EBWO):** issued by the Medical Health Officer (or designate) of the local HR when the HR or SE determine that a threat to the public health exists.
- **Human consumptive use:** water use for human consumption including drinking; cooking and food preparation; and oral hygiene.
- **Hygienic use:** water use for hygienic purposes by humans including bathing and personal hygiene, but not including swimming and showering; does not include a human consumptive use;
- **Precautionary Drinking Water Advisory (PDWA):** issued by SE when SE and HR determine drinking water quality concerns exist but immediate public health threats have not been identified.

SaskH2O.ca brings together water and wastewater information and services available from the Government of Saskatchewan. The Drinking Water Information Binder is a valuable tool for water and wastewater treatment plant owners and operators across the province. Pertinent and up-to-date information is available at www.saskh2o.ca/foroperators regarding drinking water.



Saskatchewan Environment

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